

**Marina Orth +  
Anita von Hertel**



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**Vorbereitung:**



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**Auftragsklärung**



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**Liste der Themen besprechen**



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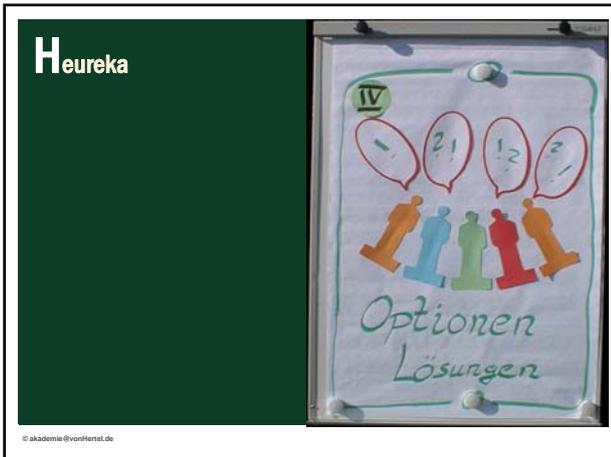
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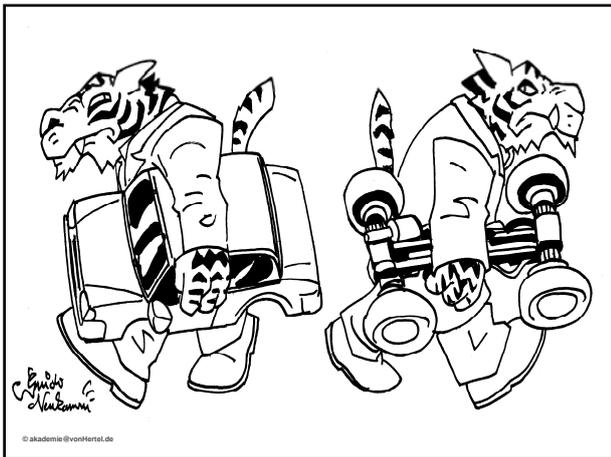
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**A**uftragsklärung  
**L**iste der Themen besprechen  
**P**ositionen auf dahinterliegende Interessen untersuchen  
**H**ureka  
**A**bschlussvereinbarung



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**E**valuation  
und  
**Q**ualitäts-  
**s**icherung



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